

# Oral Health and Primary Care Integration: Optimizing Care Coordination to Improve Oral Health Access

Wednesday, March 16, 2022 at 2-3pm ET

Photograph by Ani Kolleshi via unsplash.com



**NATIONAL  
NURSE-LED CARE  
CONSORTIUM**

a PHMC affiliate

**NN<sup>•••</sup>HA**  
National Network for Oral Health Access

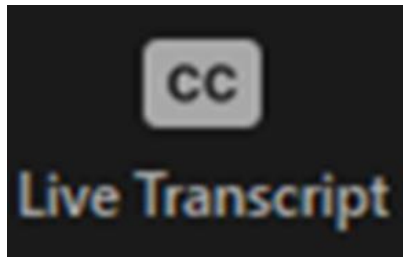
# National Nurse-Led Care Consortium

The **National Nurse-Led Care Consortium (NNCC)** is a membership organization that supports nurse-led care and nurses at the front lines of care.

NNCC provides expertise to support comprehensive, community-based primary care.

- Policy research and advocacy
- Technical assistance and support
- Direct, nurse-led healthcare services

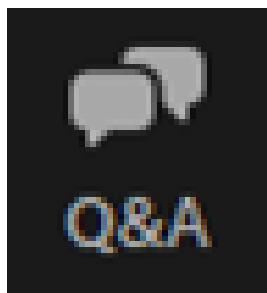
# Housekeeping



**Captions:** To turn on or remove captions, click the “Live Transcript” button at the bottom of your Zoom window and select “Hide Subtitle” or “Show Subtitle.”

## **Please ask questions!**

- Click Q&A and type your question into the open field.
- The Moderator will either send a typed response or answer your questions live at the end of the presentation.



**Evaluation:** Please take the evaluation survey at the end of this webinar to help us measure our impact. After completion, you will receive the link for Continuing Education (CE) credits.



**Technical Issues?** Please raise your hand to let us know.

# Today's Agenda

- Introductions and Grounding Exercise
- Background on Oral Health and Primary Care Integration
- Panel Discussion
- Q&A
- Wrap-up and Evaluation

# Learning Objectives

1. Describe the framework for integration of oral health and primary care practice.
2. Compare how two health centers implemented sustainable oral health integration programs.
3. Develop strategies to engage health center leadership and medical providers in oral health integration.

# Check-in: Grounding Exercise

In the chat or your notes:

**Write down 1 thing you're celebrating or grateful for this week in your work or life.**





# Oral Health and Primary Care Integration

Candace Owen, RDH, MS, MPH

NNOHA Education Director

March 16, 2022

# About NNOHA

- Founded in 1991 by FQHC Dental Directors who identified a need for peer-to-peer networking, collaboration, research, and support
- Membership now includes more than 5,000 dentists, dental hygienists, supporters, and partners





# HRSA NTTAP Grantee

- Learning Collaboratives
- Annual Conference
- Webinars
- NNOHA Listserv
- NOHLI
- Resources – Operations manuals, dental forms library,

[www.nnoha.org](http://www.nnoha.org) or email [info@nnoha.org](mailto:info@nnoha.org)



# 2014: HRSA Integration of Oral Health and Primary Care Practice (IOHPCP) Initiative

## Integration of Oral Health and Primary Care Practice

U.S. Department of Health and Human Services  
Health Resources and Services Administration  
February 2014



- Develop oral health core clinical competencies for primary care clinicians
- Goal:
  - Improve access for early detection and preventive interventions leading to improved oral health



# 2015: User's Guide for Implementation of Interprofessional Oral Health Core Clinical Competencies

**A User's Guide for Implementation of Interprofessional Oral Health Core Clinical Competencies: Results of a Pilot Project**



**NNÖHA**  
National Network for Oral Health Access

- Originally developed for uni-directional referral from primary care to dental
- Systems approach
- Model valid bi-directionally

[https://nnoha.org/nnoha-content/uploads/2018/04/IPOHCCC-Users-Guide-Final\\_01-23-2015.pdf](https://nnoha.org/nnoha-content/uploads/2018/04/IPOHCCC-Users-Guide-Final_01-23-2015.pdf)



# Care Model of Health Centers



# NNOHA's Integration Framework

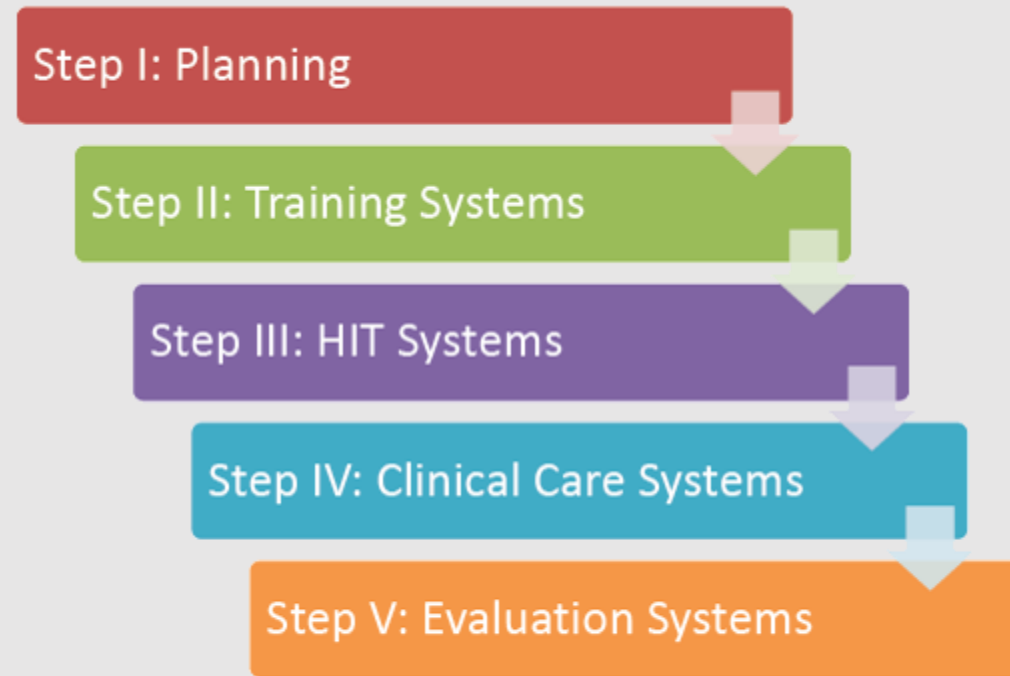
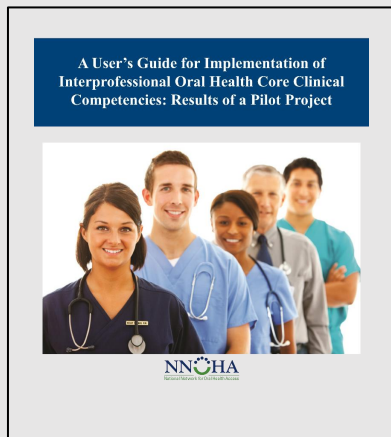


Figure 1. Implementation Flowchart





# Integration Expert Panel



---

# National Nurse-LED Care Consortium

## Oral Health and Primary Care

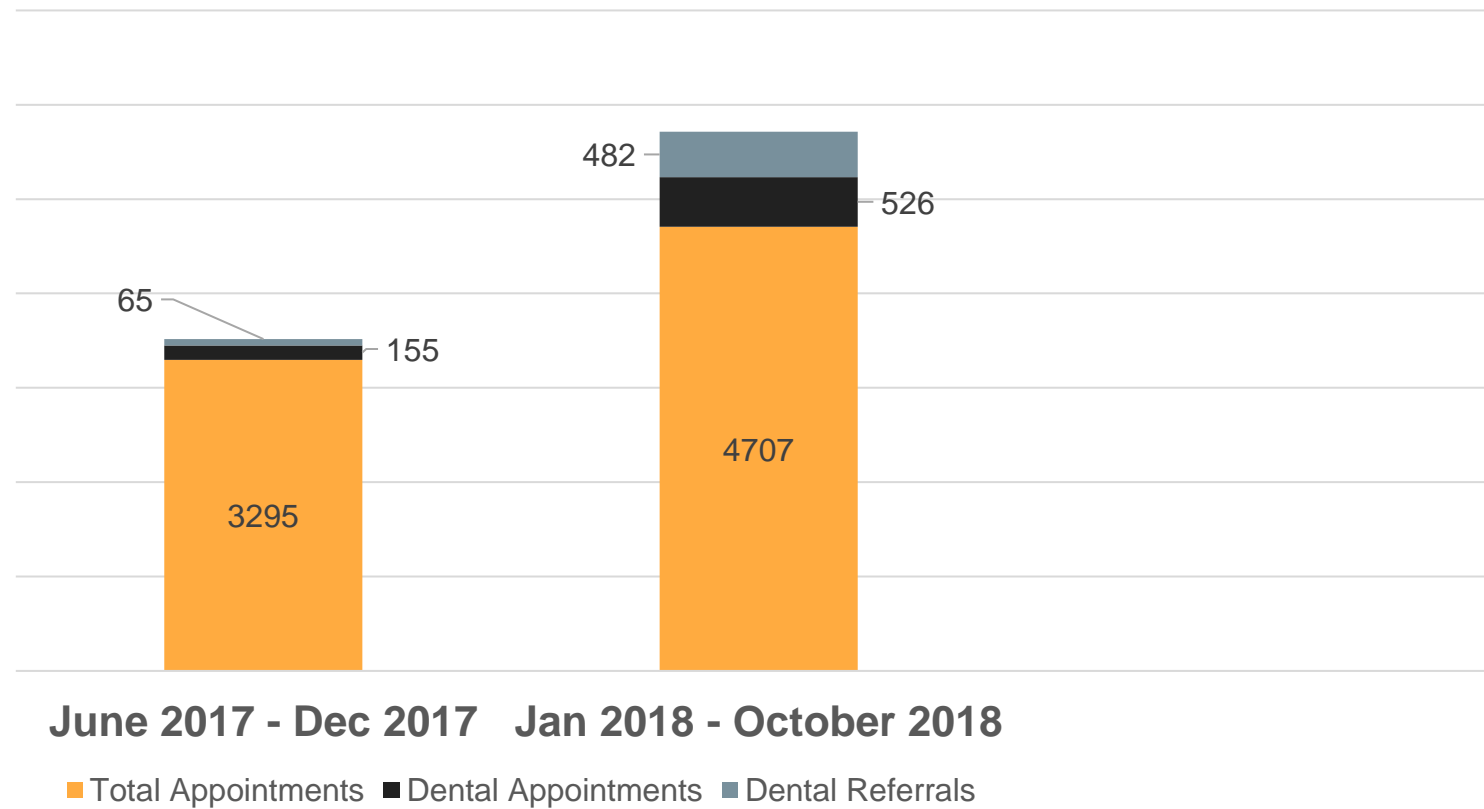
Optimizing Care Coordination to Improve Oral Health Access

Clifton Bush, MSM, Chief Operating Officer

Albany Area Primary Health Care, Inc.

March 16, 2022

# Project Outcomes- Oral Health and Prenatal Integration Project





# Project Outcomes- Oral Health and Diabetes Integration Project – Initial Data

February 1, 2021 - February 28, 2021					
Measure	Learning Collaborative	Week	Denominator	Numerator	Compliance
<b>HbA1c &gt; 9% (track monthly)</b> A1c >9 / Total A1c's Performed in February 2021	<25%		21	4	19.05%
<b>Current HbA1c Test (track monthly)</b> A1c Performed (3/2020 - 2/2021) / POF (Patients seen between 1/1/2020-10/31/2020)	95%		146	122	83.56%
<b>Dual Care (track monthly)</b> Oral health care (12/2020 - 2/2021) / POF (Patients seen between 1/1/2020-10/31/2020)	Increase at least by 15%		146	1	0.68%
<b>Same day dual care (Track weekly)</b> Same day dual service / POF (Patients seen between 1/1/2020-10/31/2020) with Visit in Feb 2021	Increase at least by 10%	1st-7th	9	0	0.00%
		8th-14th	4	0	0.00%
		15th-21st	3	0	0.00%
		22nd-28th	7	0	0.00%
		<b>Total</b>	<b>23</b>	<b>0</b>	<b>0.00%</b>
<b>Self-management engagement (Track weekly)</b>	Increase at least by 20%	1st-5th			#DIV/0!
		8th-12th			#DIV/0!
		15th-19th			#DIV/0!
		22nd-26th			#DIV/0!
		<b>Total</b>	<b>0</b>	<b>0</b>	<b>#DIV/0!</b>

# Project Outcomes- Oral Health and Diabetes Integration Project – Current Data

January 1, 2022 - January 31, 2022					
Measure	Learning Collaborative	Week	Denominator	Numerator	Compliance
<b>HbA1c &gt; 9% (track monthly)</b> A1c >9 / Total A1c's Performed in January 2022	<25%		21	3	14.29%
<b>Current HbA1c Test (track monthly)</b> A1c Performed (2/2021 - 1/2022) /POF (Patients seen between 10/1/2020-10/31/2021)	95%		132	121	91.67%
<b>Dual Care within 180 days (track monthly)</b> Oral health care (8/2021 - 1/2022) / POF (Patients seen between 10/1/2020-10/31/2021)	>35%		132	48	36.36%
<b>Same day dual care (Track weekly)</b> Same day dual service / POF (Patients seen between 10/1/2020-10/31/2021) with Visit in 1/2022	>25%	3rd-9th	7	1	14.29%
		10th-16th	6	2	33.33%
		17th-23rd	6	3	50.00%
		24th-31st	9	4	44.44%
		<b>Total</b>	<b>28</b>	<b>10</b>	<b>35.71%</b>
<b>Self-management engagement (Track weekly)</b> Self-Management Goal / POF (Patients seen between 10/1/2020-10/31/2021) with Visit in 1/2022	95%	3rd-9th	7	3	42.86%
		10th-16th	6	2	33.33%
		17th-23rd	6	3	50.00%
		24th-31st	9	6	66.67%
		<b>Total</b>	<b>28</b>	<b>14</b>	<b>50.00%</b>

# THANK YOU

Clifton Bush, COO  
Albany Area Primary Health Care, Inc.  
204 N. Westover Blvd.  
Albany, GA 31707  
[Clifton.Bush@aaphc.org](mailto:Clifton.Bush@aaphc.org)  
(229) 888-6559

# Contact Us!



National Network for Oral Health Access

181 E. 56<sup>th</sup> Ave. Suite 401  
Denver, CO 80216  
303-957-0635

[www.nnoha.org](http://www.nnoha.org)  
[info@nnoha.org](mailto:info@nnoha.org)



Candace Owen, RDH, MS, MPH  
Education Director  
[candace@nnoha.org](mailto:candace@nnoha.org)



Irene Hilton, DDS, MPH, FACD  
Dental Consultant  
[irene@nnoha.org](mailto:irene@nnoha.org)



# Thank you!

- Please help us measure our impact with this session by filling out the **Evaluation survey** that will pop up in your browser after exiting the webinar – should take <2 minutes.
- Continuing Education (CE) link will be available after completing the evaluation survey.
- The presentation slides and recording will be emailed to all attendees after the webinar.